

BOOKING INFORMATION & CONDITIONS

Reservations and Requests

Please send reservation requests to our Head Office : info@magister.com.tr

Confirmations

Requests will be acknowledged by return e-mail or facsimile within 48 hours. The reservation status of your booking will be sent to you within 72 hours of the request.

Accommodation & Rates

Rates will be quoted on a per person basis in accordance with the tour program. You may choose the category of hotels you would like included in the program when requesting reservations. Specific hotels can also be requested. In cases when the desired hotel is unavailable, another hotel of similar category will be offered.

Rates will be quoted in U.S. Dollars in accordance with the travel period. Prices are subject to change without prior notice as a result of currency fluctuations, additional taxes or circumstances beyond the control of Magister Tours.

Deposits and payment

Deposit requirements for your booking will be advised by Magister Tours at the time of confirmation. All deposits are considered advance payments toward the tour price. Deposits that are non-refundable are advised at the time of confirmation. For FIT bookings, final payment is required prior to arrival. For group reservations, the payment requirements will be established with the confirmation of the reservation.

Payments may be made by bank transfer or credit card. Visa & Master Card credit cards are welcome.

Cancellation charges

For cancellations received in advance of 24 hours prior to arrival there will be no penalty, unless otherwise indicated at the time of confirmation. Cancellation charges for group bookings and/or yachting programs vary according to the size of the group and the season of travel. Special terms and conditions will be determined and included in the group contract prior to final confirmation.

Magister Tours pledges to exercise utmost goodwill and cooperation in minimizing the cancellation charges. However, no-show fees will be extended to the guests in full.

Transfers and portage

Unless otherwise specified, portage of two pieces of luggage per person, is included both at the airport and hotel during transfers.

Meals and beverages

Meals and beverages are included as specified in the confirmation of tour program.

Excursions and Itineraries

Excursions are performed by private vehicle or on seat-in-coach basis accompanied by an official licensed English speaking guide.

Magister Tours reserves the right to change travel programs, routes and timetables, with or without private notice, when circumstances beyond the control of the agency make such changes necessary.

Liability

Magister Tours Inc. acts solely as agent in all matters relating to hotel accommodation, transportation, services and facilities provided by other parties and is responsible only for the completion of the services confirmed. While exercising every possible precaution, Magister Tours is not responsible for injury, sickness, damage, loss, additional expenses, accidental delay or other irregularities which may be caused either through willful or negligent acts or omissions on the part of companies or individuals providing or engaged in accommodation, transportation or other services related to the accomplishment of the tour, or through natural disasters and social upheavals.

Insurance

Magister Tours cannot be held responsible or liable for loss, damage or theft of luggage or personal belongings, nor for personal injury, accident or illness. Therefore, we strongly recommend that travelers purchase full travel insurance.